

## Smart IT Consulting

Evolve your business with technology

PCIS is an agile company with a team of professionals selected for their fluency in business and technology to deliver solutions which are aligned with your goals.

We have expertise in intranets, web portals, messaging, communications, and custom web applications. These are areas focused on streamlining workflow to improve operational performance and to evolve your business.

## About PCIS

Full-service IT consulting firm since 1995

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## Our Approach

Begins with a strategic plan

Our approach enables us to work efficiently and collaboratively to ensure alignment of our technology recommendations to your business goals.

First, we'll discuss your business needs to determine how we can best support it. We'll create a statement of work that clearly outlines scope, including activities, deliverables, assumptions, costs and timelines. We also have the ability to meet your evolving business needs with flexible and collaborative project management.



## Technology Consulting

To increase efficiency and lower costs

Improve your operational efficiency, customer service, and performance with our technology consulting and strategic advice. Our seasoned technology consultants have the business savvy and technical prowess to understanding your key business objective to deliver long term results. We have successfully assisted our clients to prioritize key IT projects in support of their larger business plans.

We have experience serving a variety of commercial industries, government, public service and non-profit organizations. Leverage our knowledge to understand and help your organization navigate through key business challenges to establish a solid approach to prioritize and systematically resolve key issues.

## Agile Methodology

To manage risks and reduce costs

By embracing the Agile methodology, we emphasize customer collaboration and adaptability. Working in short iterations or cycles allows us to re-evaluate the project priorities to better manage expectations, change, and risk. Working with your business requirements, we focus on delivering the end product rather than spending unnecessary time and effort on overhead activities.

Our team is cross-disciplined with the technical expertise to deliver your overall project success. Only intermediate and senior IT professionals, specializing in business analysis, solution architecture, design, development and QA work with us. Our talent has the technical competency and deployment skills to ensure customer service with timely, effective and on-budget delivery.

## Intranets & Web Portals

Improve communications, collaboration and workflow

We provide strategic intranet portal design, development and deployment to support and evolve your business.

Serving corporate, government and educational organizations in the Metro Vancouver region, we utilize best-in-class and proven enterprise portal platforms such as IBM® WebSphere and Microsoft® SharePoint. Our intranet and web portal solutions are built with reliability, security and scalability in mind.

## Messaging & Communications

Increase your workforce productivity by staying connected

Your email, calendaring and messaging systems are critical for your daily operations. Productivity loss is costly if these systems slow down or crash.

For today's on-demand business evolution, we can help your team to stay connected and be productive with secure and reliable email, calendaring and messaging. This also enables your staff to be responsive to customer service.

## Custom Web Applications

Achieve your unique business requirements

Our experienced team has the business analysis, design, usability, development and QA expertise to build custom B2B web applications to your requirements.

Our Agile approach allows us to be flexible to your needs and to achieve greater value from our well-designed, usable and functional web applications to solve your business needs. Engaging in custom development work since 1995, we have the know-how, processes and tools to manage stakeholder expectations, risks, costs and timelines.

## Our Partners

Technology solutions to improve your operations

By focusing on your business first, rather than leading with technology, we provide long term and stable solutions to help make your business be more efficient and profitable.

By dealing with several best-in-class enterprise vendors, we can also be objective in our recommendations with technology. These solutions are reliable, proven, scaleable and supported.

- IBM® Premier Business Partner
- Microsoft® Services Provider
- Blackberry® (RIM) Business Partner
- Bell® Mobility Partnership



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