Management Team
Sustaining long-term growth with vision

Our management team oversees the strategy for sustainable growth, our continued excellence in customer service and our strategic partnerships with IBM®, Microsoft®, BlackBerry® and Bell®.

Vaclav Vincalek
Founder & President

- Vaclav founded Pacific Coast Information Systems Ltd. (PCIS) in 1995. Under his leadership, PCIS evolved into a leading technology consulting services organization with a team of quality-focused professionals with a broad range of technical and management expertise.
- Today, Vaclav's primary responsibility is setting the vision, tone and direction for the company, which includes developing greater market share in core IT consulting services, as part of its strategy for sustainable and long-term growth.
- Vaclav belongs to ACETECH. He is also a BCTIA member and has been nominated to the BCIC Mentor Program as a mentor for its province-wide real estate group, part of UBC Sauder School of Business. In his role as an associate, he mentors university students in their final years of study and towards graduation.

Anssi Nummi
Director – Consulting Services

- Anssi directs and leads the PCIS consulting team, ensuring timely delivery of projects which align with customer expectations for success. With over 15 years of experience working in the IT sector, he has mastered technical project management; having delivered a wide range of technologies and methodologies for both infrastructure and software development projects.
- Anssi's experience encompasses projects in both the private and public sector—each presenting a unique set of challenges requiring creative solutions. Some of his key projects include delivery of corporate intranets and web portals, large scale server implementations and migrations, and web development projects. He is the co-author of five technical publications published as part of IBM's Redbook offerings. He holds a Bachelor of Technology degree, with Honours from BCIT.

Karen Chiang
Managing Director

- Karen is responsible for the overall implementation and operations of the company's strategic initiatives. She oversees key business partnerships and is responsible for ensuring that PCIS continues to deliver value for its customers.
- She has a successful track record in operating service driven organizations bringing over 15 years of management experience in the IT sector with over 10 years with companies involved in solution consulting.
- Karen has an entrepreneurial spirit which governed her previous involvement in the business planning and operations of several start-ups and early stage technology ventures.

Susan Chao
Director – Finance & Accounting

- Susan has provided administrative and financial services for PCIS since 1997. She directs the organization's accounting functions, including establishing and maintaining the organization's accounting principles, practices and procedures. She oversees all general ledger activities, including preparation of the company financial statements.
- Susan is also responsible for the overall financial health of the company and reviews all PCIS business objectives from a financial perspective.

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